

Instructing Medreport via *Medco*

What is Medco?

Medco facilitates the sourcing of the first Medical Report for soft tissue injury claims brought under the Pre-Action Protocol for Low Value Personal Injury Claims in Road Traffic Accidents.

In relation to Claimants who are pursuing a claim for soft tissue injuries, authorised users *must* use the Medco search facility to randomly generate a list of Medical Experts or Medico-Legal Reporting Organisations (MROs) who may then be instructed to provide the first medical report.

The Medco search is only necessary if:

- The claim is proceeding (or started) under the RTA protocol
- The principal injury is a soft-tissue injury
- The claimant was the occupant of a motor vehicle
- The first medical report is being obtained

Can I instruct Medreport to provide my client's report?

Medreport is a tier-2 Medco approved Medical Reporting Organisation and is frequently instructed by law firms nationwide to provide reports via the Medco system. We manage a vast panel of Medco-accredited GP experts across the UK.

If your client is pursuing a claim for soft-tissue injury under the RTA protocol, Medreport can only be instructed to provide the first medical report, if we appear in the Medco search results.

Instructions should always include the Medco case reference, and can be emailed to info@medreport.co.uk

Can I instruct Medreport for second or subsequent reports?

Yes. The Medco search is only necessary where:

- The claim is proceeding (or started) under the RTA protocol
- The principal injury is a soft-tissue injury
- The claimant was the occupant of a motor vehicle
- **The first medical report is being obtained**

If you have already obtained a GP report following a Medco search, any additional reports recommended by the GP expert can be obtained by a medical expert or MRO of your choice.

Can I instruct Medreport if my client was a pedestrian?

Yes. The Medco search is only necessary where:

- The claim is proceeding (or started) under the RTA protocol
- The principal injury is a soft-tissue injury
- **The claimant was the occupant of a motor vehicle**
- The first medical report is being obtained

If your client was not the occupant of a motor vehicle when the accident took place (for example if your client was a pedestrian) or if the RTA protocol does not apply, a Medco search is not required and you may instruct an expert or MRO of your choice.

Can I instruct Medreport if my client sustained a fracture?

Yes. The Medco search is only necessary where:

- The claim is proceeding (or started) under the RTA protocol
- **The principal injury is a soft-tissue injury**
- The claimant was the occupant of a motor vehicle
- The first medical report is being obtained

If your client is claiming for injuries that are not soft-tissue injuries, a Medco search is not required and you may instruct an expert or MRO of your choice.

If you wish to discuss a potential Medco instruction please feel free to contact us:

Email: info@medreport.co.uk
Or Telephone: 08452 198 214

One-off instructions are welcome, or to discuss an account with Medreport with competitive terms, please contact our Business Development Manager Brionie Clegg on 07432 736 658 or e-mail brioniec@medreport.co.uk